



Cloud Computing & Outsourced Service Providers List

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In providing our tax and business services to you, we utilise a variety of Online Cloud Computing services. Generally, such services relate to a subscription held by yourself for a cloud accounting program for the electronic, online processing of your financial data. We also use certain cloud based programs to collect, communicate and store your information as part of providing our services to you.

Outlined below is a list of the various Cloud Computing services used by Davidsons and details regarding the location of data storage as well as the privacy and security standards.

ATO SmartDocs

ATO SmartDocs is used to provide timely and secure transmission of ATO communications to clients electronically. All documents are processed securely with full encryption. All client information is stored using Microsoft Azure with the main location of the servers in Canberra and the backup server located in Singapore.

BGL

In providing our SMSF and ASIC Company Compliance services to you, we utilise Simple Fund 360 and CAS360 using Cloud Computing provided by BGL Corporate Solutions Pty Ltd (BGL). All of BGL's data is hosted in Australia only by Amazon Web Services (AWS). Both BGL and AWS have ISO 27001 Certification, an internationally recognised information security management standard that specifies leading practices and comprehensive security controls. BGL and AWS are subject to Australian privacy law.

BStar

Bstar is a tool used for the preparation of Business Valuations, Business Improvement Plans and other business advisory engagements. Bstar information is hosted on servers located in Australia via top tier, third party hosting providers. For the purposes of Australian privacy legislation and Australian users, Bstar does not currently disclose personal information to third parties located overseas.

For more information in relation to Bstar's privacy policy and data storage, please [click here](#).

Fusesign

In providing our electronic delivery and digital signing to you, we utilise cloud based platform FuseSign provided by FuseWorks. All of FuseWorks data is hosted in Australia only by Microsoft Azure. FuseWorks has ISO 27001 Certification, an internationally recognised information security management standard that specifies leading practices and comprehensive security controls. FuseWorks has a privacy policy in accordance with the Australian Privacy Principles.

Microsoft Teams

Microsoft Teams is used by Davidsons staff for internal communications. From time to time, client data may be transmitted using this system between employees of Davidsons. Microsoft Teams data is hosted within Australia. Microsoft Teams is built on the Microsoft 365 and Office 365 hyper-scale, enterprise-grade cloud, delivering the advanced security and compliance capabilities. Microsoft Teams uses the following standards: ISO 27001, ISO 27018, SSAE18 SOC 1 and SOC 2, HIPAA, and EU Model Clauses (EUMC).

For more information in relation to Microsoft Teams data security and compliance, please [click here](#).

MYOB Group

MYOB uses Microsoft Azure and Amazon Web Services (AWS) to host data across its platform, both of which are hosted in Australia. MYOB follows industry best practices for security including the globally recognised ISO 31000 Risk Management Standard. MYOB also holds an ISO 27001 Certification, an internationally recognised information security management standard that specifies leading practices and comprehensive security controls. MYOB is subject to Australian privacy law.

For further information in relation to MYOB's security commitment, please visit [click here](#).

QuickBooks Online (QBO)

QuickBooks Online production equipment is housed in both Intuit-operated and Amazon Web Services (AWS) data centres with 24x7 physical security, full-time security guards, video surveillance, and alarms to prevent high-tech breaches. QuickBooks Online uses industry-standard SSL encryption to protect its online data. Intuit, the owner of QuickBooks is a global company and may access or store personal information in multiple countries, including countries outside of Australia to the extent permitted by applicable law.

For further information in relation to QuickBooks Online data security, please [click here](#).

For further information in relation to Intuit's Global Privacy Statement, please [click here](#).

Reckon

Reckon Accounts Hosted and Reckon One data is located in datacentres operated by Amazon Web Services (AWS). AWS data centres comply with many recognised international and national standards including PCI DSS Level 1, ISO 27001 and ISO 9001. All Reckon Accounts Hosted and Reckon One servers are specifically located within Australia in the AWS Asia Pacific (Sydney) Region. The data stored in this region does not get transmitted to; or stored in any other AWS region. Reckon is subject to Australian privacy law.

For further information in relation to Reckon's data location, security and availability, please [click here](#).

Survey Monkey

Davidsons uses Survey Monkey to collect information from clients predominantly in relation to their Fringe Benefits Tax obligations. Survey Monkey generally provides services to customers located outside of the United States (US) and Canada from its subsidiary in Ireland, Momentive Europe UC. This subsidiary is regulated under the Irish and European data protection laws and requirements. As a global company, Momentive has data centres in the US, Ireland, and Canada. Customer data for SurveyMonkey Apply (formerly known as FluidReview) is stored on servers located in Canada or the

US. Momentive operates under its Data Processing Agreement which contains certain terms relating to data protection, privacy, and security in accordance with the requirements of the General Data Protection Regulation (Regulation (EU) 2016/679) (“GDPR”).

For more information in relation to Survey Monkey's data processing agreements, storage and transfers, please [click here](#).

Xero

Xero uses Amazon Web Services (AWS) to host data for its online and mobile services with servers located in the US. AWS is a top-tier, third-party hosting provider. Xero holds an ISO 27001 Certification, an internationally recognised information security management standard that specifies leading practices and comprehensive security controls. Xero is subject to Australian privacy law.

For further information in relation to Xero's data hosting and commitment to the General Data Protection Regulation (GDPR), please [click here](#).